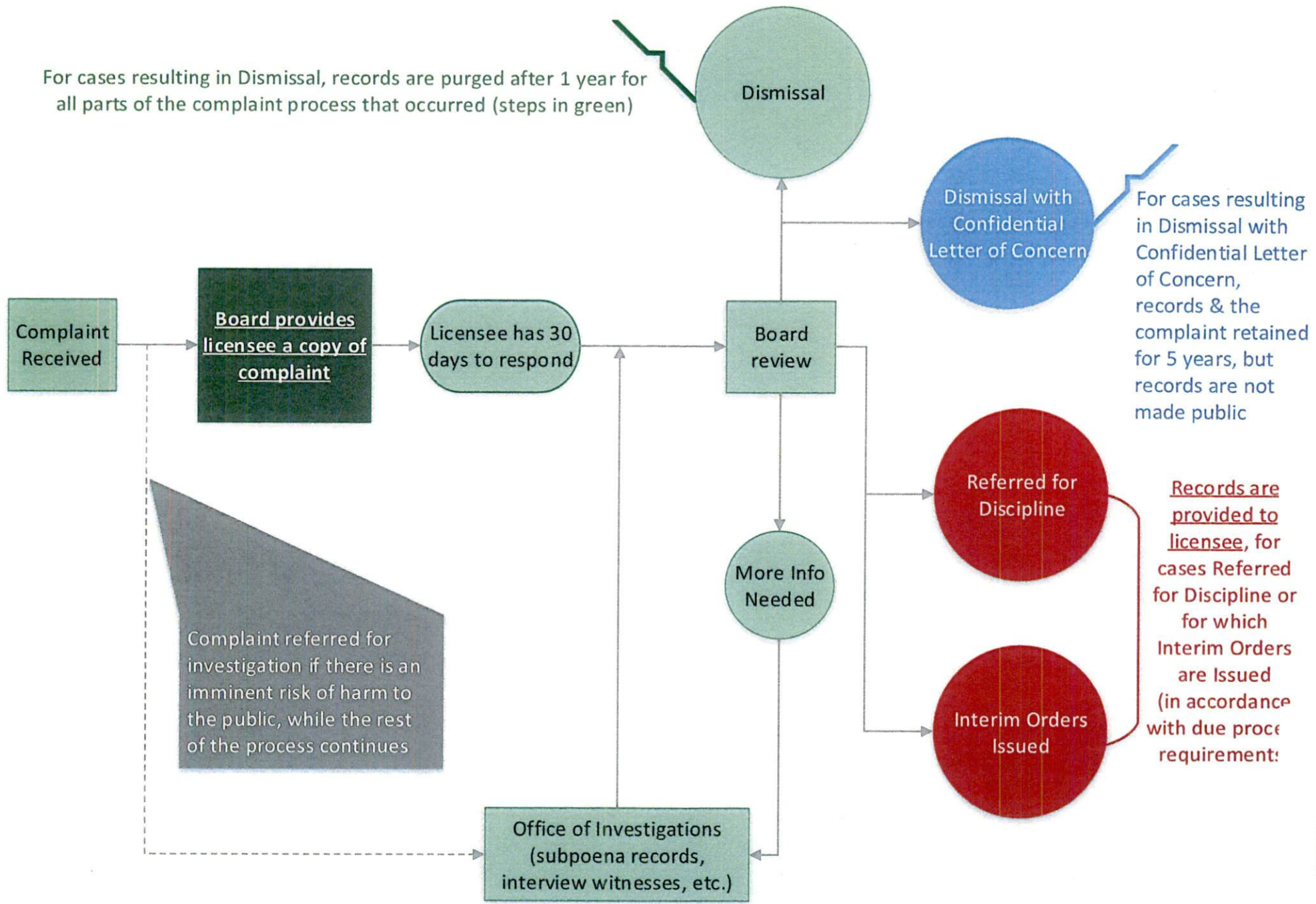


Division of Professions & Occupations Complaint Process

For cases resulting in Dismissal, records are purged after 1 year for all parts of the complaint process that occurred (steps in green)



For cases resulting in Dismissal with Confidential Letter of Concern, records & the complaint retained for 5 years, but records are not made public

Records are provided to licensee, for cases Referred for Discipline or for which Interim Orders are Issued (in accordance with due process requirement):

